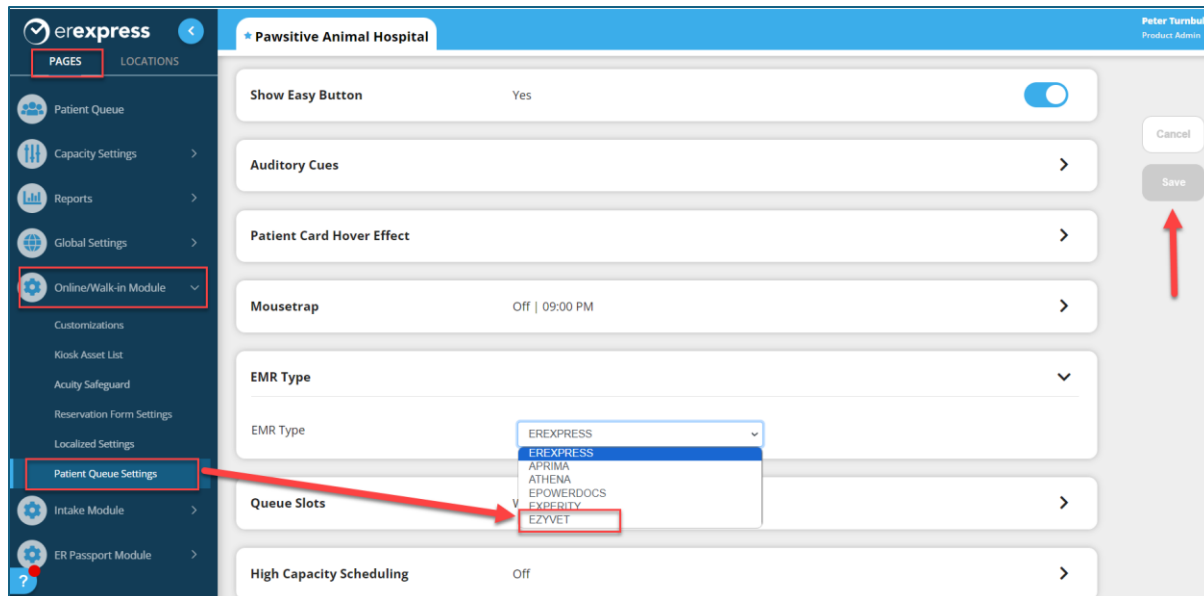


Configuring ER Express for ezyVet

Step 1 – Set EMR Type

As an admin, go to **Online Walkin Module->Patient Queue Settings->EMR Type->Set it to ezyVet. Click 'Save'**

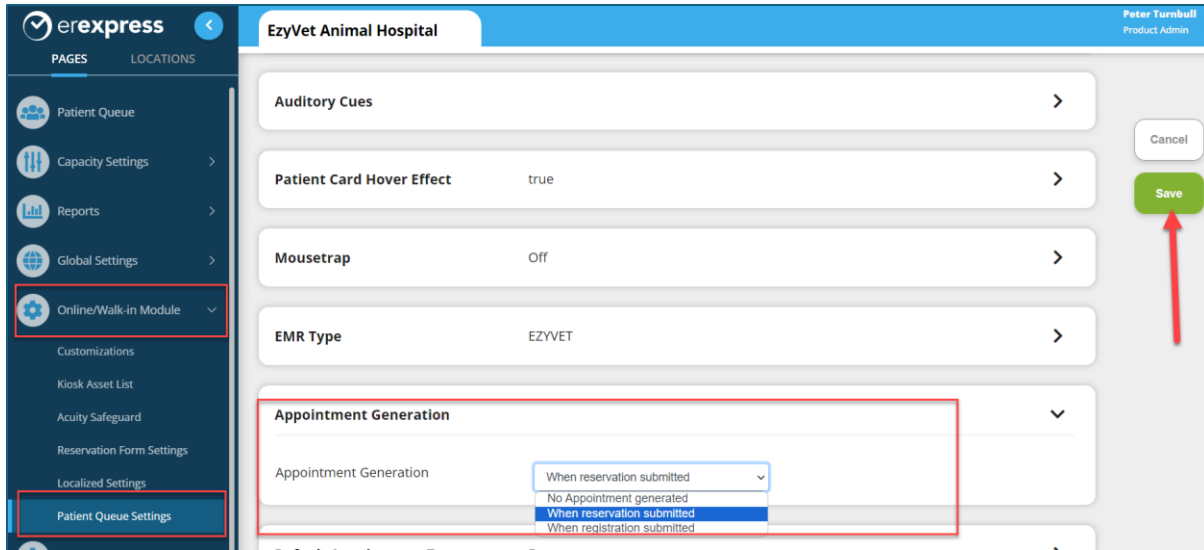


Step 2

Determine which trigger event in ER Express is preferred to generate the 'Appointment' in Ezyvet. There are two options:

- 1) Upon **Reservation Form** Submit
- 2) Upon **Registration (jotform pdf)** submit.

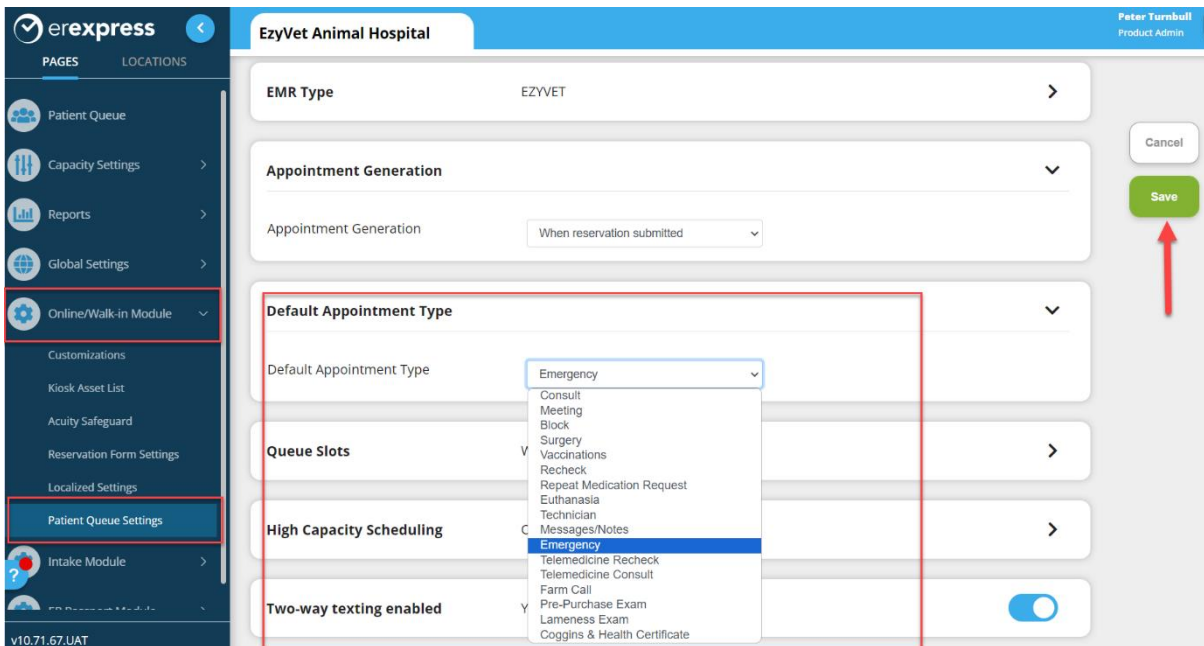
Then, set the trigger preference in ER Express. **Online Walkin Module->Patient Queue Settings->Appointment Generation->Set it -> Click 'Save'**



Step 3

Determine which 'default appointment type' ER Express should generate in ezyVet. The list of options in ER Express should match the default list in ezyVet.

Then, set the appointment type in ER Express. **Online Walkin Module->Patient Queue Settings->Default Appointment Type->Set it -> Click 'Save'**



Reservation Form Settings in ER Express

Ensure that your reservation form settings are configured as follows:

Online/Walkin Module->Reservation Form Settings

Email Field:

- ✓ Walkin Form: "Show" and "Required"

Visited Before:

- ✓ "Show"

DOB Input Fields:

- ✓ "Off"

Ask For Pet Name

- ✓ Walkin Form: "Show"

Ask For Pet Species General

- ✓ Walkin Form: "Show"

Ask For Pet Color

- ✓ Walkin Form: "Show"

Ask For Pet Sex

- ✓ Walkin Form: "Show"

Ask For Pet Breed

- ✓ Walkin Form: "Show"

Pet Age Input Type

- ✓ "Calendar Date"

Note: If you are using the ER Express Registration (Intake) form and want the client to be automatically taken to it after completing the Reservation Form, make sure **Embedded Intake Form** is set as shown below

Embedded Intake Form ▼

Walk-in form

Mobile

Desktop

Tablet

Online form

Mobile

Desktop

Tablet

Additional Steps Needed for Set Up:

- 1) In ezyVet, determine which default **“resource”** you want the ER Express Appointment created on. Please let ER Express implementation lead know what that **resource id** is. (see below)

Appointment Details

Appointment Type: Client:

Date: Start Time: End Time: Preferred Doctor:

Second Preferred Doctor:

People/Resources Used

- ER EXPRESS - ezyVet Site (Los Angeles)
- DOCTOR (Washington)
- DOCTOR (Los Angeles)
- ER Express (Washington)
- ER Express (Los Angeles)
- ER EXPRESS - ezyVet Site (Los Angeles)
- ER Express - Milford UC (Washington)
- Peter Turnbull (Los Angeles)
- Peter Turnbull (Washington)

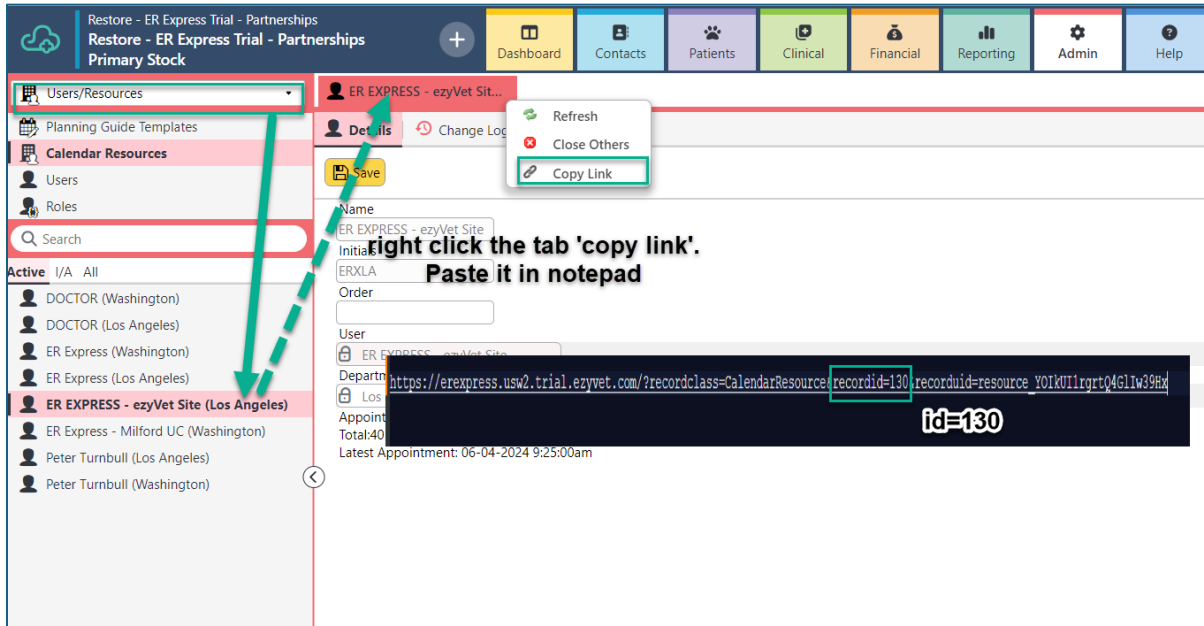
To find the resource ID for your default calendar in ezyVet.

Go to: Admin->select 'Users/Resources' from dropdown. Click 'calendar resources.' Then from the list below, click the resource you want as the default resource.

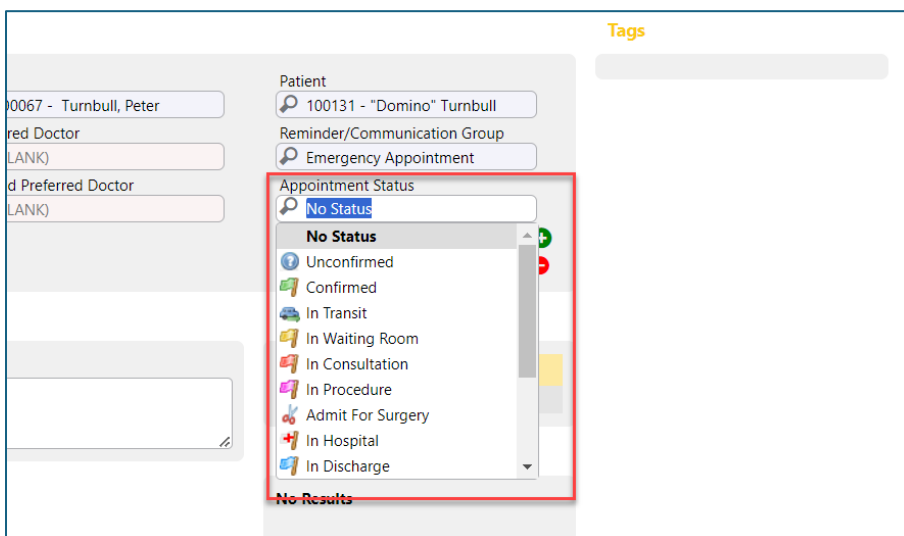
In the window on the right, 'right click' the top tab-> 'copy link.'

Paste the value into notepad or a blank document. Resource id is found in the URL string such as below: In this example it is 130.

https://erexpress.usw2.trial.ezyvet.com/?recordclass=CalendarResource&recordid=130&recorduid=resouce_2PHmpssq2RvwXOL5i0Fm7



- 2) In ezyVet determine if you want a default appointment 'status' to be set when ER Express creates the appointment. If you don't set one, a 'No Status' value will be set. (see below)



Troubleshooting

<https://erexpress.zendesk.com/hc/en-us/categories/4403955763223-Application-Overview-for-Super-Users>

Technical Support

- Please email help@erexpress.com for any technical issues
- <https://erexpress.zendesk.com/hc/en-us/requests/new>